

REFUND & CANCELLATION NOTICE

Version 1.0

Effective Date: 20/05/2026

1. Services

Deposits are generally non-refundable once work has commenced.

Work completed up to cancellation remains payable.

2. Products

Returns are subject to:

- Supplier policies
- CPA provisions where applicable

Custom or special-order items may not be eligible for return once production has commenced.

3. Cancellations

Cancellations must be submitted in writing.

Administrative or processing fees may apply where work has already been performed.
